

La Marquise International

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How are we doing?

Please help us serve you better by taking few minutes to fill out this survey form.

Company Name:

Your Name & Designation:

1. How satisfied are you with the procedure we use in providing you quotation?

- Satisfied Somewhat Satisfied Dissatisfied

Comments:

2. When providing quotes, availability of the information is readily accessible and up to the minute.

- Yes Likely No

Comments:

3. How satisfied are you with our billing and invoicing?

- Satisfied Somewhat Satisfied Dissatisfied

Comments:

4. Billing issues are fairly and satisfactorily resolved

- Yes Likely No

Comments:

5. How satisfied are you with our ordering system?

- Satisfied Somewhat Satisfied Dissatisfied

Comments:

6. Your company takes it easy to determine the status of your order

- Yes Likely No

Comments:

7. How satisfied are you with our company's overall communication efforts?

- Satisfied Somewhat Satisfied Dissatisfied

Comments:

8. Our personnel are pleasant and accommodating whenever you call

Yes Likely No

Comments:

9. How satisfied are you with the level of technical service we provide?

Satisfied Somewhat Satisfied Dissatisfied

Comments:

10. Service technicians usually fix the problem on the first visit.

Yes Likely No

Comments:

11. How satisfied are you with the delivery of our products or services

Satisfied Somewhat Satisfied Dissatisfied

Comments:

12. Our deliveries arrive when promised

Yes Likely No

Comments:

Please check this box to grant us permission to use your company logo and testimonial on our website or in our future marketing efforts.

Please check this box if you are willing to act as a reference for our company in the future.

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated!